

Complaint - Complaint protocol

Buyer:

Name and last name:

Address:

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Seller:

Bytový Textil Škodák a. s., Kvítkovická 1528, 763 61 Napajedla,

Czech Republic

VAT: CZ06021255

Complained goods:

Order number:

Name of goods:

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Description of the defect:

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Preferred method of complaint handling:

a) repair / replacement with new

b) refund to bank account no.:

The complaint will be settled within the statutory period of 30 calendar days.

Day.....

Signature